

September 30<sup>th</sup>, 2021

Dear Homeowners,

As your Association's trusted security service provider, we wanted to share an exciting update regarding your community's security program. On April 5<sup>th</sup>, 2021, we announced that your security provider, G4S Secure Solutions, was acquired by Allied Universal Security Services.

Over the last few months, the combined leadership of both legacy organizations have been diligently working to integrate the best of both world-class organizations. We are pleased to announce that your security program, together with all legacy G4S services, will be integrated into Allied Universal operations effective October 8<sup>th</sup>, 2021.

Changes you can expect to see in the coming weeks include a uniform change for Security Professionals assigned to your community, and logo and branding changes on any patrol vehicles that operate within your community. Current services, responsibilities, enforcement procedures and deliverables will remain unchanged. The G4S Anaheim management team and office will be merging into the Allied Universal Orange management office and Security Professionals assigned to your community under G4S will continue working at your community, as an Allied Universal employee.

Together Allied Universal and G4S, respectively as the largest, and second largest security providers in Orange County, are now aligned to be the best-in-choice provider of professional security services to Homeowners Associations. The combined organizations provide dedicated services to over 50 of the most prestigious Homeowner Associations in Orange County.

With over 45 years of local residential security management experience, and over 4,300 Security Professionals in the Orange County area, our resources and local residential service expertise are unmatched. Our pledge to you is to continue providing high level services and supporting your community through any future challenges you may endure.

On the attached pages, you will find more information on our approach to residential security. If you have any questions regarding your community's security program, please contact your local property management team for further details.

Sincerely,

**Allied Universal Security Service, Orange, CA**  
**G4S Secure Solutions, Anaheim, CA**



## THERE FOR YOU®

Allied Universal® is the leading security and facility services company in North America. Allied Universal provides proactive security services, cutting-edge technology, and tailored solutions to allow clients to focus on their core business. There is no greater purpose than serving and safeguarding customers, communities, and people in today's world.



## STRATEGY

We are the leading provider of security solutions for Residential Communities throughout the nation. We understand the concerns and challenges you expect from a residential security services provider.

### OUR PARTNERS BENEFIT FROM THE ADVANTAGES OF WORKING WITH ALLIED UNIVERSAL.

#### **Ease of Doing Business With**

Devoted branch leaders, Client Managers, Field Managers, Operations Managers, Trainers, and Recruiters. Sophisticated scheduling and payroll systems.

#### **Unprecedented Transparency**

Insight into our services delivered through our local teams, Operational Business Reviews, and elevated technology like our sophisticated business intelligence and AI workforce management tools.

#### **The Best Hires for You**

Expansive recruiting network and sophisticated hiring tools to support you with the right, qualified staff for community security services and your needs.



## FOCUS

Our team has years of deep knowledge and understanding of the Residential Community sector, and we remain focused on providing a comprehensive list of security solutions specifically tailored to your building environment and needs.



### PARTNERSHIP

We work with property developers, owners, managers, and Home Owners Associations (HOA) to partner and collaborate with your community security and residents.



### SAFETY

We protect community access points, common space, verify residents and visitors, all while controlling traffic and keeping unwanted visitors out of your neighborhood to maximize your community security.



### TRAINING

First-Aid/CPR/AED, emergency preparedness, situational awareness, alarm monitoring and response, and access control management are just a few of many areas we specialize in.

Our understanding of the Residential Community industry and partnerships with some of the industry's leading groups, partners, law enforcement agencies, and HOAs' allows your community security can stay in tune with recent developments and trends—always enhancing your company's brand and providing peace of mind for those for who we interact with.



# INTEGRATED SECURITY SERVICES

We are a fully integrated security services provider and can help you mitigate all facets of risk in the Residential Community sector. Our end-to-end residential security solutions are customized, flexible, and scalable to fit your needs. Our wide range of services can help save you time, resources, and improve your bottom line.



## TALENTED SECURITY PROFESSIONALS

With Allied Universal, our clients can build a robust security team and command presence to deter and respond to incidents, effectively control access, and mitigate risk. Our Security Professionals are carefully selected, highly qualified, and specially trained security advocates.

- > Patrol Services on Foot or by Vehicle
- > Visitor Management and Screening
- > Parking Enforcement and Monitoring
- > After-Hours Security and Gate and Lock Checks



## TECHNOLOGY SERVICES

With experience and deep industry expertise across a wide array of industries, Allied Universal® Technology Services is a proven partner to help you safeguard your people, assets, and reputation. With customized security solutions, we provide full lifecycle support of leading-edge technology to ensure the safety and security of your personnel, property, and assets.

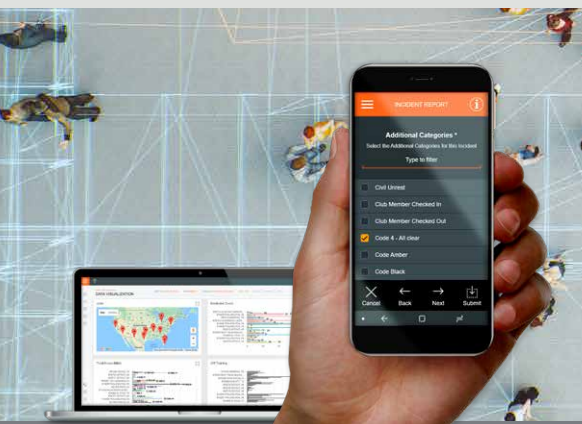
- > Electric Access Control
- > Emergency Communication
- > Video Surveillance—Monitoring and Response Center—Global Security Operations Center
- > Fire and Life Safety
- > Security Lifecycle Services—Design, Engineering, Implementation, and Service



## RISK ADVISORY AND CONSULTING AND EXECUTIVE PROTECTION AND INTELLIGENCE SERVICES

Our enterprise risk management group provides a comprehensive view of risk and mitigation solutions that augment physical and operational security programs, improve effectiveness, and contain costs. Our Executive Protection and Intelligence Services combine experience and expertise, with a client-centered approach to deliver protection programs for corporations, executives, high-risk individuals, and families.

- > Security Consulting
- > Investigations and Intelligence
- > Threat, Disaster, and Emergency Response
- > Executive Protection and Global Travel Services



## HELIAUS®

HELIAUS® is our proprietary Artificial Intelligence (AI)-driven workforce management solution that uses powerful algorithms to generate risk-averse recommendations. With HELIAUS® at the center of your security operations, your Security Professionals are always connected and engaged, situationally informed, and armed with the right recommendations to effectively create safer, more secure environments.

- > Powerful AI Technology
- > Insight into Accountable and Transparent Reporting
- > Actionable, Predictive, and Live Automated Post Orders
- > Reduce Risk and Liability While Improving Value

We are always connected, aware, and ready to act. Today and into the future, Allied Universal is There for you®.

[www.aus.com](http://www.aus.com)

**ALLIED UNIVERSAL**  
There for you.