

Code Enforcement Requests

Neighborhood Preservation



WHAT

To file a code enforcement request through OC Public Works Neighborhood Preservation, you will need the following information:

- Property address where the violation exists
- A detailed description of the violation
- Any other pertinent information to help us address the request

Property maintenance is the responsibility of every property owner, which includes keeping public right-of-way clear.

Common Property Maintenance & Right-of-Way Requests

- Sports equipment impeding public streets & sidewalks
- Junk, rubbish & debris
- Inoperable vehicles
- Lawn parking
- Trash cans impeding public right-of-way
- Recreational vehicle living
- Overgrown vegetation
- Banners & flags

HOW

Choose one of the following methods to file a request:

- Call our request line at (866) 552-8120
- Online at [MyOCeServices.ocgov.com](https://myoceservices.ocgov.com)
- Visit us in-person at 300 N. Flower, 1st Floor, Santa Ana, CA 92703
- By mail at P.O. Box 4048, Santa Ana, CA 92702-4048

All code enforcement requestor information provided remains confidential. Anonymous requests are also accepted.

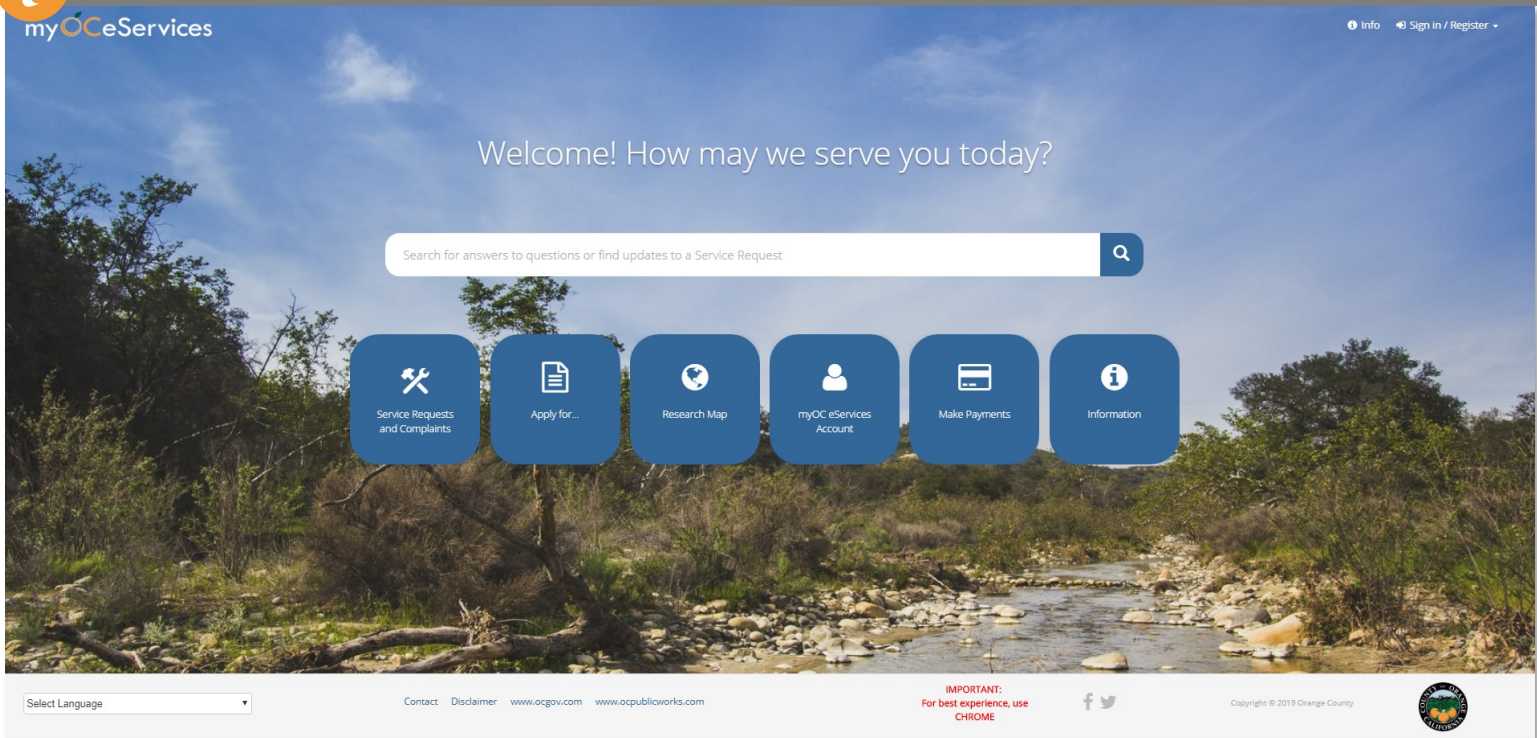
CONTACT INFORMATION


 myoceservices.ocgov.com
 www.ocpublicworks.com

 866.552.8120

 Facebook.com/ocpublicworks
 Twitter.com/ocpublicworks

HOW TO SUBMIT A COMPLAINT ONLINE



- Visit the online portal at MyOCeServices.ocgov.com
- Click on the "Service Requests and Complaints" icon
- Click on "Property Violations" in the Complaint Section
- Select your complaint type and click the arrow to populate the adjacent box
- Provide a description of your complaint
- Provide the location of your complaint (*Private Property, Public Road or Public Flood Channel*)
- Provide your personal information. *All code enforcement requestor information provided remains confidential. Anonymous requests are also accepted.*
- Provide your contact information (*optional*)
-  Click on the blue icon to provide the area/location of your complaint by selecting the location on the map.
- Attach photos or any supporting documentation (*if applicable*)
- Review the summary of your complaint.
- Click on the submit button to submit your code enforcement request.