Issue Summary Report
Titanium Security
Ladera Ranch- North

Total Reported 4644

Total Completed 4645

Total Pending 0

Total Level 1 55

Total Level 2 954

Total Level 3 3635

Issue Type	Total	Comp	Pend	Issue Type	Total	Comp	Pend	Issue Type	Total	Comp	Pend
HOA Policy Violation (S1)	25	25	0								
Alarm Response (S1)	19	19	0								
Trespassing (S1)	7	7	0								
E Bike Issue (S1)	2	2	0								
Car Accident (S1)	1	1	0								
Vandalism (S1)	1	1	0								
Facility Opened/Closed (S2)	523	523	0								
Event Reporting (S2)	229	229	0								
Resident Contact (S2)	111	111	0								
Resident Complaint (S2)	53	53	0								
Rhino gate opened (S2)	11	11	0								
Sports Policy Violation (S2)	10	10	0								
Suspicious Activity (S2)	5	5	0								
Security Camera Observation (S2)	4	4	0								
Homeless (S2)	2	2	0								
Mischief (S2)	2	2	0								
Pool/spa after hours (S2)	2	2	0								
Pool/spa during hours (S2)	1	1	0								
Solicitation (S2)	1	1	0								
Security Patrol (S3)	3625	3625	0								
Vendor Relations (S3)	9	9	0								
Lost and Found (S3)	1	1	0								

Total Reported	6305		**Total Level 1**	136
Total Completed	6311		**Total Level 2**	1437
Total Pending	0		**Total Level 3**	4732

Issue Type	Total	Comp	Pend	Issue Type	Total	Comp	Pend	Issue Type	Total	Comp	Pend
HOA Policy Violation (S1)	78	78	0								
Trespassing (S1)	13	13	0								
Property Damage (S1)	12	12	0								
Volume reading- Covenant Hill (S1)	9	9	0								
Vandalism (S1)	8	8	0								
Car Accident (S1)	5	5	0								
Emergency Vehicle: Police (S1)	4	4	0								
Alarm Response (S1)	3	3	0								
Disturbance (S1)	2	2	0								
Emergency Vehicle: Fire (S1)	1	1	0								
Public Urination (S1)	1	1	0								
Facility Opened/Closed (S2)	653	653	0								
Resident Contact (S2)	283	283	0								
Event Reporting (S2)	211	211	0								
Resident Complaint (S2)	179	179	0								
Rhino gate opened (S2)	42	42	0								
Security Camera Observation (S2)	25	25	0								
Sports Policy Violation (S2)	18	18	0								
Mischief (S2)	14	14	0								
Solicitation (S2)	6	6	0								
Suspicious Activity (S2)	4	4	0								
Homeless (S2)	2	2	0								
Security Patrol (S3)	4694	4694	0								
Vendor Relations (S3)	24	24	0								
Lost and Found (S3)	14	14	0								