

Welcome Home




LADERA RANCH

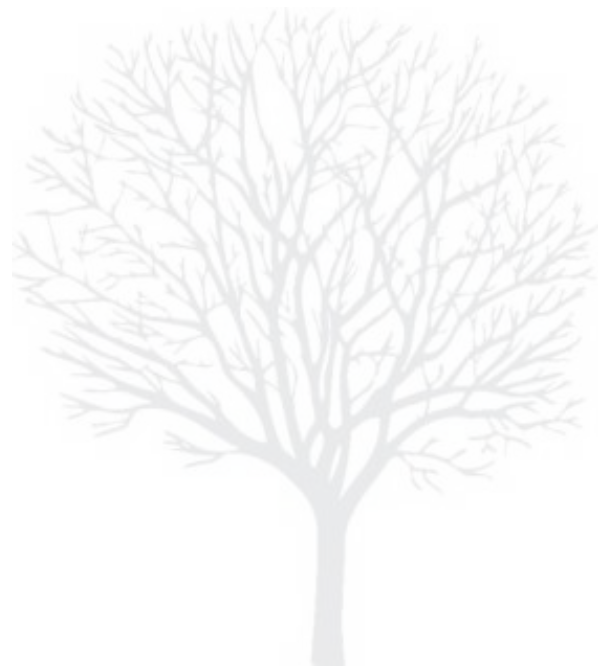


The Community



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LADERA RANCH COMMUNITY SERVICES (LARCS)

Oak Knoll Village Clubhouse
28192 O'Neill Drive
Ladera Ranch, CA 92694
949.388.8300 | contact.larcs@laderalife.com
Hours: Monday-Friday: 9:00 a.m. to 5:00 p.m.

Events • Programs • LaderaLife.com • Community Partnerships
Groups & Clubs • Roots and Wings Magazine

LARCS BOARD OF DIRECTORS

PRESIDENT..... Jay Rogers
CFO..... Barton Warner
SECRETARY..... Armando Rutledge
VICE PRESIDENT..... Greg Sink
DIRECTOR AT LARGE..... Rob Campbell
NON-VOTING MEMBER..... Dalia Viera

LADERA RANCH MAINTENANCE CORPORATION (LARMAC)

Avendale Village Clubhouse
1 Daisy Street
Ladera Ranch, CA 92694
949.218.0900 | contact.larmac@laderalife.com
Hours: Monday-Friday, 9:00 a.m. to 6:00 p.m.
Saturday: 9:00 a.m. to 5:00 p.m.

Membership Cards • LaderaLife.com Registration
Architectural Plan Submittal • Enforcement Review
Common Area Maintenance • Facility Reservations

LARMAC BOARD OF DIRECTORS

PRESIDENT..... Joe Ribotto
VICE PRESIDENT..... Jacob Whitehead
TREASURER..... Samantha Talley
SECRETARY..... Chase Fitzpatrick
ASSISTANT SECRETARY..... Cary Sullivan

G4S SECURITY (24/7)949.351.9253

COX SPORTS PARK AND FIELD CONDITIONS 949.582.2414

FIRSTSERVICE RESIDENTIAL CA.....949.448.6000
15241 Laguna Canyon Road
Irvine, CA 92618
fsresidential.com



KEN GIBSON
General Manager,
Ladera Ranch
Maintenance
Corporation and
Ladera Ranch
Community Services

LETTER FROM YOUR GENERAL MANAGER



Welcome to Ladera Ranch

Ladera Ranch is a unique and beautiful community that offers a wide variety of world-class amenities and activities.

As a homeowner in Ladera Ranch, you automatically become a member of the Ladera Ranch Maintenance Corporation (LARMAC) which is a homeowner's association professionally managed by FirstService Residential California. As a Ladera Ranch member, you will experience the benefits of living in a community that takes great pride in maintaining attractive landscaping, excellent recreation amenities, quality customer service, and established guidelines and regulations that help to foster a distinct sense of community. The management team works closely with the Board of Directors to oversee the day-to-day operations of the community while striving to preserve the value and integrity of your community.

Ladera Ranch is a unique master planned community that has our very own Community Service Organization. Ladera Ranch Community Services (LARCS) offers a variety of fun community events, recreational programs, volunteer led clubs, LaderaLife.com, the official website of Ladera Ranch, and a quarterly magazine, Roots and Wings which is delivered to your home. The latest edition of Root and Wings can be found on LaderaLife.com or in the lobby of our offices.

The best way to become familiar with your community is by visiting LaderaLife.com. LaderaLife.com is your information center, where you will find information about events like the Spring Celebration, Harvest Festival, Holiday Festivities, Summer Concert Series, and our marquee Fourth of July Celebration. Additionally, you will find board meeting dates, agendas and minutes, community volunteer opportunities, community maps and much more. As a member, you will also receive an electronic newsletter with updates on community events, projects, and helpful information. Also, be sure to visit the "New Resident" section on the website.

In the Ladera Ranch New Homeowner Packet you received during the process of purchasing your home you will find a copy of the community's CC&R's, Aesthetic Standards, and Community Guidelines. We realize that you may be planning on modifying your existing landscape or making alterations to the exterior of your home, which is great. If so, please refer to the Aesthetic Standards, which will guide you through the process of submitting plans and obtaining approval for any modifications. The Aesthetic Standards, CC&R's, and Community Guidelines are all available to you on the Documents and Forms page of LaderaLife.com.

As a new member to Ladera Ranch, you will want to obtain the following:

- Member Access Card - allows you to access the facility amenities
- Login to the community website, LaderaLife.com.

Prior to these being issued, a 'Membership Card Application' must be completed and submitted in person to the Avendale Village Clubhouse, which is located at 1 Daisy Street, Ladera Ranch and is open from 9:00am - 6:00 p.m. Monday through Friday and 9:00 a.m. - 5:00 p.m. on Saturday.

Enclosed you will find a list of our Team Members who are here to serve you. Please feel free to reach out to us with any questions you may have. We look forward to seeing you soon.

GETTING STARTED

Membership Access Cards

Your Ladera Ranch membership access card is your ticket to all the amenities Ladera Ranch has to offer, except the skate park (a separate card is required). You will need your card to get into the pools and clubhouses. Come down to the Avendale Village Clubhouse to get your membership card 6 days a week from 9:00 a.m. to 6:00 p.m. Monday-Friday and until 5:00 p.m. on Saturday. Don't forget to bring your Grant Deed or escrow closing documents and a photo ID with you.

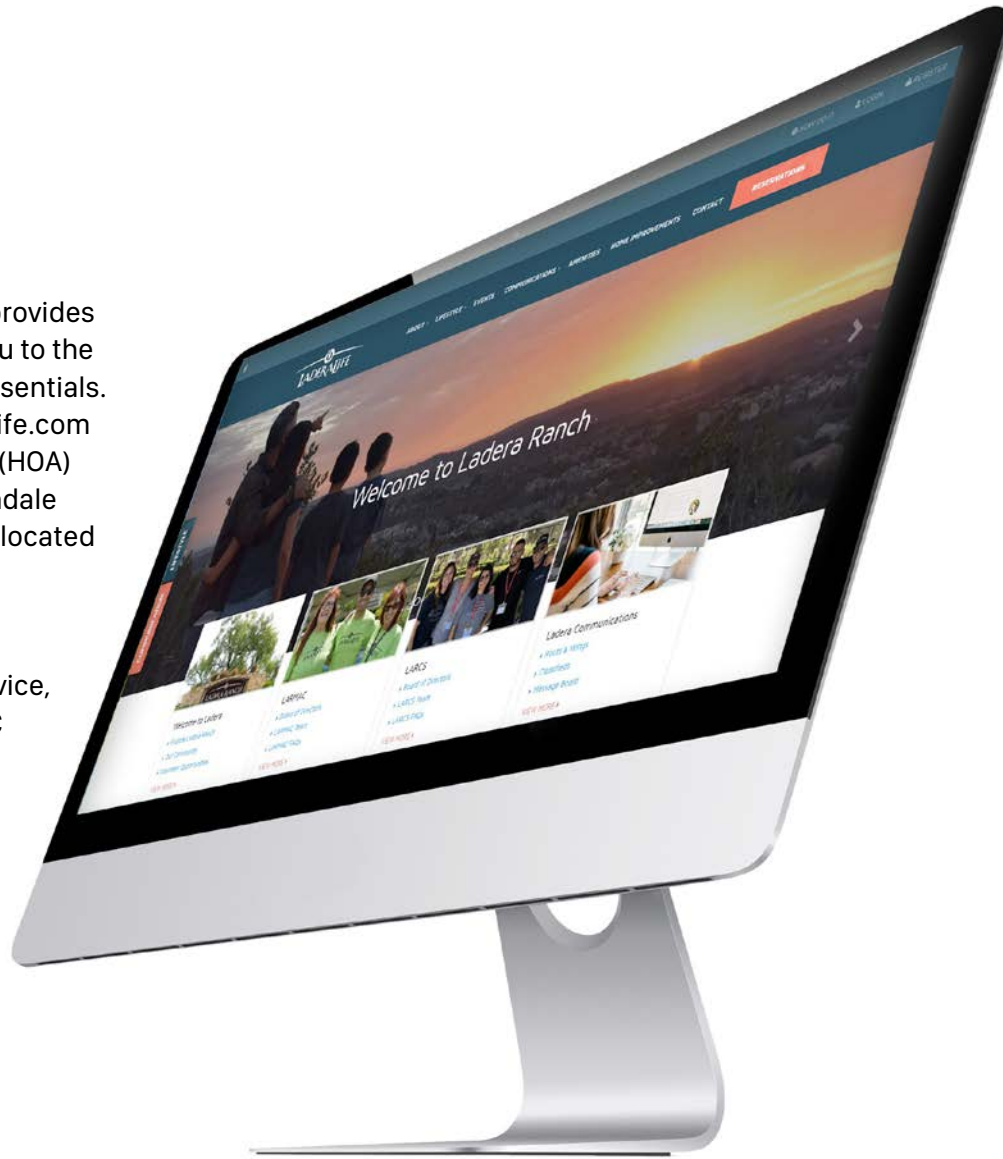
Should you have any questions, please feel free to call the LARMAC staff at the Avendale Village Clubhouse at (949) 218-0900.



Get Connected!

LaderaLife.com is Ladera's intranet site provides community information and connects you to the latest community events and member essentials. Simply sign up for an account at LaderaLife.com if you have your homeowner association (HOA) account number or in-person at the Avendale Village Clubhouse administrative offices located at 1 Daisy Street.

Additionally, you will need to contact Cox Communications to hook up internet service, which is included as part of your LARMAC membership (see page 5).



LADERA RANCH MAINTENANCE CORPORATION (LARMAC)

LARMAC stands for Ladera Ranch Maintenance Corporation. LARMAC maintains the community property and facilities in Ladera Ranch. LARMAC also provides oversight and administration of the aesthetic review process and adherence to the Community Guidelines. LARMAC is extremely important for a well maintained community and preservation of property values.

LARMAC Mission

The mission of LARMAC is to manage and maintain Ladera Ranch as one of Orange County's premier master planned communities.

Funding

LARMAC is funded by monthly assessments paid by all owners that live in Ladera Ranch.

What LARMAC does:

- Maintains LARMAC landscaping, pools, clubhouses, trails, tot lots and other assets
- Reviews home improvement plans through the Aesthetic Review Committee
- Review of governing document infractions through the Covenant Committee
- Neighborhood Representatives
- Enforcement of Aesthetic Standards
- Preservation of the community's well-established design and aesthetic integrity
- Enforcement of Community Covenants, Conditions & Restrictions (CC&Rs) and community rules

As part of homeownership, all residents enjoy membership in Ladera Ranch Maintenance Corporation (LARMAC). LARMAC has been established to maintain the community property and facilities and support the long-term value and appeal of your home and community for years to come.



Avendale Village Clubhouse

1 Daisy Street
Ladera Ranch, CA 92694
Main: (949) 218-0900
Fax: (949) 218-0901

LARMAC Office Hours:

Monday-Friday: 9:00 a.m. to 6:00 p.m.
Saturday: 9:00 a.m. to 5:00 p.m.



Cox Communications Internet

When you become a Ladera Ranch HOA member you are eligible to receive Cox Internet Ultimate as part of your homeowners association dues. Plus you'll also enjoy free WiFi access at select locations within Ladera Ranch.

Activate your Internet service today, call (855) 512-8876

Be sure to let the Cox Representative know that you are calling from a bulk community account and that you want the Cox Internet Ultimate service that is included in your community amenities. You should not receive a charge from Cox for Internet Premier level of service unless you rent a modern and/or subscribe to additional Cox services.



Joe Ribotto
President,
LARMAC
Board of
Directors

THE BUSINESS OF RUNNING LADERA RANCH

LARMAC is the master association responsible for Ladera Ranch



LADERA RANCH MAINTENANCE CORPORATION (LARMAC) is responsible for operating the community of Ladera Ranch. When you think about it, it's quite an undertaking to maintain our beautiful community at the standards that we've become accustomed to. Enjoy these fun facts about LARMAC and what it takes to operate Ladera Ranch.



HIGH SPEED INTERNET SURVEY

Over the past 4 months, LARMAC has conducted a survey of Ladera residents to gain feedback about the service that Cox Communications provides our residents. The survey remains open and residents are encouraged to complete the survey. LARMAC will report back to you on the findings in the next issue of Roots and Wings magazine. ■

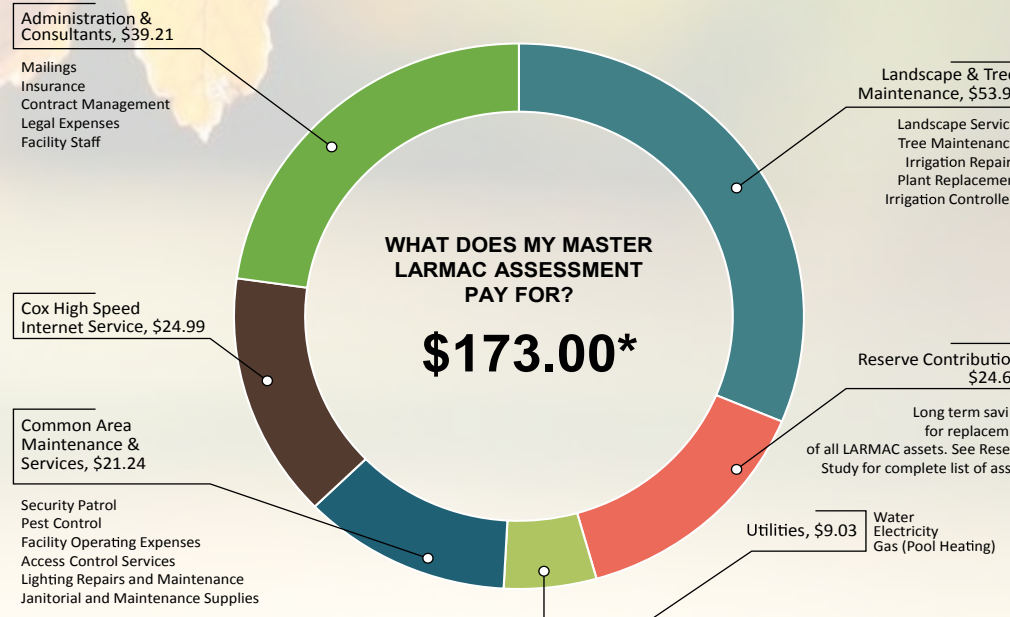


HIKING AND BIKING TRAILS

Ladera Ranch has two different types of trails: Natural Trails, such as the ridge trail around the perimeter of the community, and Manufactured Trails such as the Yukon Riley trail (aka SCE easement trail). LARMAC maintains the natural trails annually which includes clearing brush, removing tumble weeds and grading the trail to smooth it out. The manufactured trails are composed of stabilizers and decomposed granite which help bind everything together and ultimately strengthen the trail. ■

WHAT DOES YOUR LARMAC ASSESSMENT FEE GO TOWARD?

You may wonder what your monthly master assessment dues go to each month. Since Ladera Ranch is unincorporated and not a city, much of LARMAC homeowner association fees go towards the protecting LARMAC assets, maintaining aesthetic standards, landscaping, utilities, maintenance, repair, supplies and staffing. LARMAC has negotiated a discounted rate for Cox High Speed Internet service, recently increased to 300 Mbps and is included at no additional cost for the service to Ladera homeowners (a retail value of over \$100 per month for 300 Mbps download service). ■



LADERA AMENITIES/FACILITIES

- 500 + trash receptacles throughout Ladera (clubhouses, pools, parks and trails)
- 300 Pocket Parks and 20 acres of neighborhood parks
- 13 swimming pools
- 75+ dog waste stations
- 17+ miles of walking, hiking, biking and running trails
- 70+ acres of parks and sports fields
- 23 miles of private streets equaling 3 million sf. of asphalt

LANDSCAPE FACTS

- Over 49,000 trees in Ladera Ranch (excludes those on homeowners' private yards)
- More trees than in the city of Mission Viejo
- Twice as many trees as Central Park in NYC which has a similar size footprint of landscaping
- 76 different species of trees
- LARMAC maintains 800 acres of landscape
- LARMAC is responsible for maintaining 78 acres of fuel modification zones per OCFA requirements

IRRIGATION FACTS:

- 2 Weather Stations
- 280 Irrigation Controllers
- 170,000+ Sprinkler Heads

- Over 500 million gallons of water used per year
- 90% of LARMAC's water use comes from reclaimed (recycled) water
- Over 4 million gallons of water used per day (during peak use)
- 2 million gallons of daily water use (average per day)
- 1,600 miles of irrigation wire (if stretched out, would extend to New Orleans)
- About 591 miles of irrigation pipes (if stretched out, would extend to Salt Lake City)

REINVESTING BACK IN TO LADERA

Every year the LARMAC Board of Directors reinvests assessment funds back into the community, which keeps the community looking great and operating smoothly. Much of this is done through Reserves – Ladera's "Savings Account", which is used to replace and/or repair aging community assets. Recent examples include:

- Play structures (Avendale Village Clubhouse, Creighton Plunge, Hilltop Park, Linear Park)
- Pool resurfacing (Covenant Hills Clubhouse and Creighton Plunge)
- Painting projects throughout the community
- Tennis court resurface (Oso Grande Park)
- Landscape and Irrigation (Sienna south/Narrow Canyon enhancements and irrigation controller replacement)

SIENNA BOTANICA



The Sienna Botanica is the urban runoff filtration system that runs 2.4 miles along Sienna Parkway. It carries water runoff from much of the community down to Horno Basin, which eventually drains out into the ocean. LARMAC maintains the Sienna Botanica to ensure the system is performing as designed. Maintenance includes the removal of the cat tail plants and silt, and re-grading the swale to ensure that water is able to flow properly downstream. ■



LADERA RANCH COMMUNITY SERVICES (LARCS)

LARCS stands for Ladera Ranch Community Services. As a separate non-profit public benefit corporation, LARCS plans and implements community programs, events and activities. LARCS also manages LaderLife.com the community Intranet, communicates and promotes community information and assists in the growth and formation of volunteers and clubs.

LARCS Mission

The mission of LARCS is to build a strong social fabric and foster a unique sense of community by encouraging neighbor interaction through technology, programs, activities, and the spirit of volunteerism. Promote communication among neighbors through the intranet, as well as publications to keep residents informed.

What LARCS does:

- Community events and programs
- Manages LaderLife.com
- Coordinates volunteers
- Community communication
 - Roots and Wings
 - Ladera Happenings
- Committees:
 - Event Planning
 - LaderLife Committee
 - Teen Leadership Council
 - Ranch Hands
- Clubs and groups
- Community partnerships

From the design of its neighborhoods and villages, to the planning of events, programs and activities, Ladera Ranch is a special place designed to encourage interaction and foster a strong sense of community. Where neighbors meet in the cul-de-sacs for evening conversations, and where exclusive events offer unique experiences and memories to last a lifetime.

Since Ladera Ranch is a community, and not a city, residents rely on Ladera Ranch Community Services (LARCS) to create the lifestyle programming that is a significant part of the Ladera lifestyle that many enjoy and other communities strive to emulate.



Oak Knoll Village Clubhouse

28192 O'Neill Drive
Ladera Ranch, CA 92694
Main: (949) 388-8300
Fax: (949) 388-8301

LARCS Office Hours:

Monday-Friday: 9:00 a.m. to 5:00 p.m



DID
YOU KNOW?!

LARCS is funded primarily through a Community Enhancement Fee paid at the sale or resale of any home in Ladera Ranch.

First-time sales:
1/8% of the purchase price

Resales:
1/4% of the purchase price

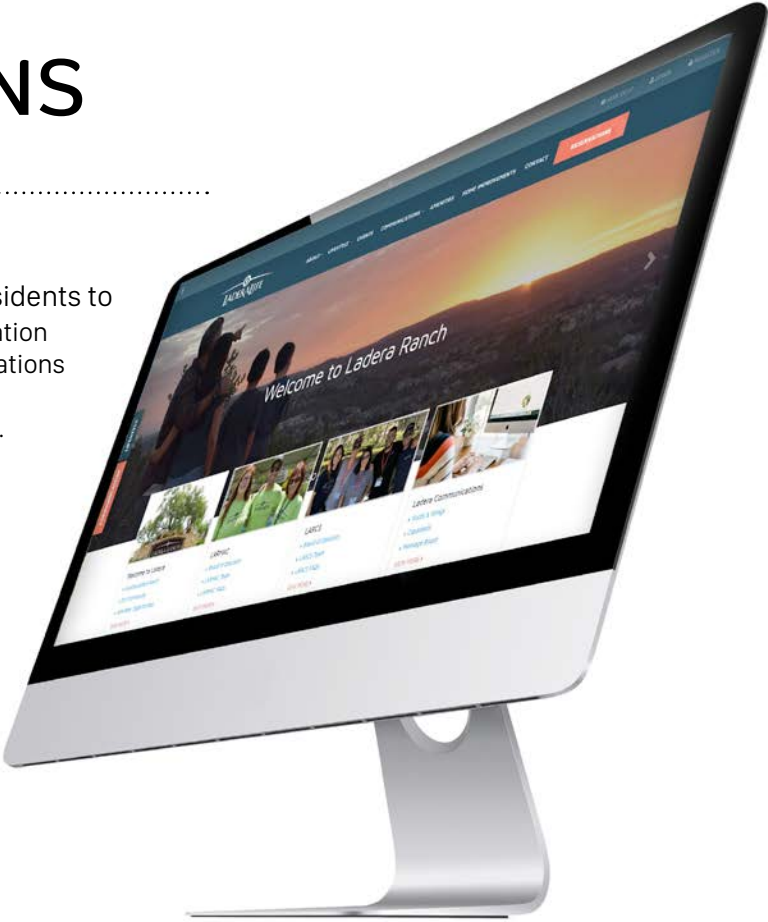


COMMUNICATIONS

LADERALIFE.COM

LaderLife.com is Ladera's community website for residents to reserve amenities and stay up-to-date on events, recreation programs and activities in the community. Official notifications from LARMAC, the Master HOA and LARCS, Ladera's community services group are also posted to the website.

- Reserve clubhouses, picnic areas or tennis courts
- Post Classified ads
- Community message board
- Purchase event activity wristbands
- Monthly articles
- Official announcements
- Home improvement resources



LADERA HAPPENINGS

When you register for LaderLife.com, you'll automatically receive Ladera Happenings, the community email. For the family on-the-go, you'll receive timely news, updates and happenings every second and fourth Thursday afternoon of each month.



ROOTS AND WINGS MAGAZINE

Roots and Wings is Ladera's official community magazine that features events, spotlights residents and timely information that residents want to know about the community. Magazines are delivered to homes quarterly in February, May, August and November.



EVENTS



SIGNATURE EVENTS



SPRING CELEBRATION



SUMMER CONCERT SERIES



JULY 4TH CELEBRATION



HARVEST FESTIVAL



MIRACLE ON MERCANTILE WAY & TREE LIGHTING

EVENT	ATTENDEES
Spring Celebration	3,500 - 4,000
Teen Movie Night	104
Teen Large Game Night	64
Ladera Derby Day*	150
July 4th Celebration	15,000 - 20,000
July 4th Teen Zone	700
Freedom Run*	4,000
Summer Concert Series (5)	12,000 - 15,000
Ladera Ranch Relay for Life*	250 - 300
Family Campout	780
Movie Night on the Green	1,500
Ladera Ranch Grand Prix*	500
Barks, Biscuits & Brew	500
Harvest Festival	4,000
Casino, Cocktails and Comedy*	180
Miracle on Mercantile Way & Tree Lighting	3,000
Santa Visits	600
Live Nativity*	502
Menorah Lighting*	225

*Community Partnership Event

COMMUNITY PROGRAMS & NEIGHBORHOOD ACTIVITIES

Neighborhood Block Parties
22 Parties

July 4th Community Parade
26 Groups

Holiday Decorating Contest
35 Homes
9 Neighborhoods

Go Green Ladera
106,250 lbs of material collected

Community Garage Sale
538 Homes

Volunteer Recognition Event
226 Attendees

New Homeowner's Welcome Reception (3)
106 Attendees

COMMUNITY OUTREACH PROJECTS

1000+ Toys Collected for the Toys for Troops Toy Drive

\$2,000 – Summer Reading Program with the Ladera Ranch Library funding

218 – Letters to Santa collected by the TLC

Food collected during the Boy Scouts Annual Scouting for Food Event

1st LAR
Car Wash Fundraiser
Baby Shower
Trunk or Treat
Holiday Party

CALENDAR OF EVENTS

2019

APRIL

Saturday, April 13
SPRING CELEBRATION

Saturday, April 27
COMMUNITY GARAGE SALE

Saturday, April 27
GO GREEN LADERA

MAY

Saturday, May 4
LADERA DERBY DAY

Saturday, May 4
MOTHERS DAY MUFFINS & MASTERPIECES

FRIDAY, MAY 10
TEEN RETRO GAME NIGHT

JUNE

Saturday, June 1
PAWS IN THE PARK

Friday, June 14
MOVIE NIGHT ON THE GREEN

Tuesday, June 18
NEW HOMEOWNER WELCOME RECEPTION

JULY

Wednesday, July 4
JULY 4TH CELEBRATION
FREEDOM RUN/PANCAKE BREAKFAST
(6:00 – 10:00 a.m.)

COMMUNITY PARADE
(10:30 a.m.)

JULY 4TH CELEBRATION
(3:00 p.m.)

TEEN ZONE
(5:00 – 8:00 p.m.)

Friday, July 12
SUMMER CONCERT

Friday, July 19
SUMMER CONCERT

Friday, July 26
SUMMER CONCERT

Sat., July 27–Sun. July 28
FAMILY CAMPOUT
(Registration – Monday, June 17)

AUGUST

Friday, August 2
SUMMER CONCERT AND CAR SHOW

Tuesday, August 6
NATIONAL NIGHT OUT
(SAFETY FAIR AND BLOOD DRIVE)

Friday, August 9
SUMMER CONCERT AND FOOD TRUCKS

Saturday, August 16
80'S MOVIE NIGHT (21+)

SEPTEMBER

Friday, September 13
DIVE-IN MOVIE

Tuesday, September 24
NEW HOMEOWNER WELCOME RECEPTION

Saturday, September 28
CASINO, COCKTAILS AND COMEDY

OCTOBER

Saturday, October 5
TEEN MOVIE NIGHT

Saturday, October 26
JAMES RANSOM MEMORIAL 5K

Saturday, October 26
HARVEST FESTIVAL

NOVEMBER

Monday, November 11
LION'S HEART VETERANS DAY CEREMONY

DECEMBER

Friday, December 6
SANTA PHOTOS

Saturday, December 7
MIRACLE ON MERCANTILE WAY & TREE LIGHTING

Sunday, December 8
LIVE NATIVITY

Sunday, December 22
MENORAH LIGHTING

PARTNERS IN COMMUNITY

LARCS Offers Community Partnership Program to Businesses

As part of Ladera Ranch Community Services (LARCS) mission to offer lifestyle programming which includes events, recreation classes, volunteering opportunities and activities that enrich our resident's lives, LARCS offers a Community Partnership Program.

The Community Partnership Program offers businesses and non-profit organizations an opportunity to partner with LARCS in enhancing the lives of our residents by delivering unique experiences that bring families and neighbors together.

LARCS works closely with businesses, non-profit organizations and people who want to partner with us to find new ways to build a strong sense of community.

Partnership programs for every organization
No matter the size of your organization or business, we will find a way to work together. We seek to work with like-minded organizations who are committed to defining what it means to be neighborly, and what it means to be a partner in building our community.

Become a 2019 Community Partner
If you would like to discuss how your business or organization can become a Ladera Ranch Community Partner, contact George Blair, Community Lifestyle Director at (949) 388-1908 or George.Blair@fsresidential.com.

Open enrollment is in November.



BONUS CONTENT



GEORGE BLAIR,
Community Lifestyle Director introduces
the Community Partnership Program

goo.gl/MLRa3y



Welcoming Our New Neighbors

On behalf of Ladera Ranch Community Services (LARCS),
Congratulations on your new home and welcome to Ladera Ranch!

Upcoming Dates:

- June 18
- September 24

You're invited to the New Homeowner Welcome Reception,
a great way to meet others who are new to Ladera and to learn
more about your new community.

Visit LaderaLife.com to RSVP for the next New Homeowner Welcome Reception.



Neighborhood Block Parties

Did you know that Ladera Ranch Community Services (LARCS) provides partial financial reimbursements to
Neighborhood Activity Coordinators (NAC) or your Neighborhood Reps (NR) who organize block parties?

Neighborhood block parties are an opportunity for neighbors to get together, meet each other for fun or work on a
common activity. Block parties fueled by sunshine and new neighbors are a great way to gather with friends to have
fun and strengthen your community.

**Q: Who plans and is able to be reimbursed for the annual
neighborhood block party?**

A: The current approved LARCS Neighborhood Activity
Coordinator (NAC) or LARMAC Neighborhood Representative.
You can find your Neighborhood Activity Coordinator or
Neighborhood Rep on LaderaLife.com

**For program guidelines and forms please visit the
Neighborhood Activity Coordinator page on LaderaLife.**

REIMBURSEMENT SCHEDULE

No. of Homes in Neighborhood	Maximum Reimbursement
12 - 25 Homes	\$100
26 - 49 Homes	\$200
50 - 74 Homes	\$300
75 - 99 Homes	\$400
100+ Homes	\$500



Community IN ACTION

Ordinary people
doing extraordinary
things



JULIA RANSOM
James Henry Ransom
Foundation



MARCELO MILLS
Ladera Dads Facebook
Group



NICOLE STANFIELD
Community Partner
Santa Margarita Water District



GREG SINK
Neighborhood
Representative



AMY THORNTON
Powerx100 OC

The heart and soul of Ladera are the residents who define, *community*. Two thousand eighteen is the year of *Community in Action*. Our spotlight brings together ordinary people who share more than a zip code, they are connected to each other in their love for Ladera Ranch and to giving back to make their community better for their families and their neighbors.

JULIA RANSOM
Resident Since: 2003

Community Service: All-Star Service at Ladera Ranch Middle School, National Charity League. Both started a love of service to others through volunteering.

How did you get involved with supporting awareness of mental health?

My involvement began after the suicide of my little brother James in 2016. I was training for my second half marathon when he died. Exercise did so much for my peace of mind. When I ran, my stress and anxiety seemed to disappear. I came up with the idea of a 5k to bring people in the community together and raise awareness of mental health issues and the need for local resources. The James Henry Ransom Foundation grew out of that concept.

Advice for teens on how to get involved in community service or leadership?

Give yourself time and space away from your phones and spend more one-on-one with people. Look for something that can connect you to experiences outside of your comfort zone. Ladera, there are so many events throughout the year teens can volunteer: All-Stars, National Charity League, Lions Heart, Boy Scouts, and Girl Scouts are all great ways for kids to get involved. It's important to find something you love, and work your volunteering around that.

MARCELO MILLS

Facebook Group for Dads: In 2015 I joined the Facebook page started by Terrence Snodgrass, a long-time Ladera dad who is active in the community. I organized Dads 'n Donuts at the park which happens the first Saturday of every month. We let the kids play while dads hang out and get to know each other.

What motivates you to be the dad you are today?

My dad left when I was 3. Knowing that feeling and the impact it had on me and my family, I refuse to let my kids feel the same thing. I take great joy in being the best dad I can be and discovering Ladera Dads filled me with energy and motivation to bring other dads together too. Ladera Dads are good men with a common, unspoken but well-understood mission to be the best family men we can be.

How has the community transformed as neighbors have connected with each other?

It's been great. When I moved here, the dads seemed kind of quiet. By getting together for activities I've seen so many friendships formed. Through Dads 'n Donuts, I have seen countless new dads make instant friendships and I've found support for so many different things. It's been very cool to experience.

NICOLE STANFIELD

Growing up locally, now a resident of Ladera, and a Community Partner working for Santa Margarita Water District, Ladera is a special place for Nicole.

How did you discover Ladera Ranch?

I grew up in Mission Viejo while Ladera Ranch was being built. I remember coming home from college and going for a run on Crown Valley to explore the new community. When it came time to buy a home, my husband and I both wanted to live in a community full of children and family activities.

What does it mean for Santa Margarita Water District to be a 'partner in community' with Ladera?

Santa Margarita Water District recognizes the importance of being a community partner – partnerships make more possible and help the community thrive. We support the events like National Night Out, Family Campout and others to provide drinking water and let residents know that we're investing in locally controlled, reliable and sustainable water supplies.

GREG SINK

One of Ladera's originals, LARCS board member and Neighborhood Representative, Greg Sink was originally looking to move to Las Flores but found Ladera Ranch, a new upcoming community in 2001. By August 2002 their home was completed and the rest is history.

Ladera Ranch Dads Facebook Group



Sterling Glen II
Neighborhood
Memorial Day
BBQ

BONUS CONTENT

**ERICA THOMPSON,
AMY THORNTON AND
DEANA UHRIG**

PowerX100 OC
a Ladera Ranch Club
goo.gl/a6K7u7



Powerx100 OC

How did you get involved in the community?

My neighbor was the original Neighborhood Representative for our area. After three months they passed the torch to me. I attended a NR meeting to see what it was about and was recruited to the Event Planning Committee. After serving on that committee for over 10 years, I felt it was time to serve in a different capacity.

This Memorial Day you invited 1ST LAR Marines to your neighborhood BBQ. How did that come about?

Our neighbors in Sterling Glen II liked the idea of inviting our local Marines to join us for a neighborhood block party. We wanted to invite the troops, many of whom are from out of the area. We would love for this to be something that grows to other Ladera neighborhoods.

AMY THORNTON

Powerx100 OC is a community club that was formed to unite women in our community through giving collectively to children, women & families in need. Offering hope and love to people who are destitute locally, nationally and globally. We each invited 10 friends with the hope of reaching 100 members. Four times a year, we meet and in one hour donate \$100 each to a deserving non-profit or family. Each donation is multiplied by 100 other women.



BONUS CONTENT

JULIA RANSOM

Julia Ransom and Connor Rose
talk about the purpose of the
James Henry Ransom Foundation
goo.gl/Gk2Lzi



Santa Margarita
Water District



Julia
Ransom
and
Connor Rose
James Henry
Ransom Foundation

What ways have you seen residents come together to create a sense of community?

I'm in awe of this generous community. I have seen kids volunteering countless hours, teachers adopting families in need at Christmas and school drives for disaster relief. We even had a Power x 100 OC team of moms and teens travel to the Dominican Republic last summer to help a developing village plant a community garden. There is no shortage of big, charitable hearts here!

What advice do you have on starting small in volunteering and community service?

Increase your awareness. Don't become too comfortable or too busy that you turn a blind eye to the suffering in our world. You can positively change the course of another's life. You can make a difference for one! Power x 100 OC welcomes you to join us for a meeting. We meet next on Friday, February 1, 2019 from 8:30 a.m. to 9:30 a.m. at Oak Knoll Clubhouse. ■

Celebrating Volunteerism, Community and Giving Back

Since Ladera Ranch was founded almost 20 years ago, the spirit of volunteerism has been an integral part of the Ladera lifestyle and fabric of the community. It's exciting to see families create a legacy of service to others and serve their community. When families volunteer together, it brings them together in positive ways that are unique to each family.



Ladera Ranch Community Services (LARCS) holds its annual Volunteer Appreciation and Awards Event, a special time to celebrate those individuals and families who have generously given of their most precious resource – their time. These are great people doing great things in their community and they help make Ladera Ranch a unique and special place to call home.



THERE IS NO "I" IN TEAM BUT THERE IS A "U" IN
VOLUNTEER

Whether it's volunteering at an event, hosting a neighborhood block party, or serving on a committee, LARCS has a variety of volunteer opportunities available for you to make a difference within your community. To learn more about all LARCS Committees and the Neighborhood Activities Coordinator program, or to get more information on how to become a Ranch Hand volunteer, please visit LaderaLife.com.

FEATURED
PROGRAM

LADERA RANCH TENNIS

Partnering with

LOVE TENNIS



Ladera Ranch Tennis is the official year-round tennis program of Ladera Ranch. Ladera Ranch Tennis, partnering with Love Tennis, offers a top quality tennis program under the supervision of Billy Casas, Director of Tennis and Coach Brian Pham.

Ladera Ranch Tennis offers private and semi-private lessons as well as group classes and camps.

Private lessons and classes are available for adult players. All tennis programming is available for beginner to advanced players, and everyone in-between.



Billy Casas, Director of Tennis and Coach Brian Pham



Partnering with

LOVE TENNIS

YOUTH PROGRAMS

Spring Session (March 18 – May 23)

Excitement Group (Red/Orange Ball)

This introductory class is designed for juniors 10 years and younger.

- Focus on fun while learning the building blocks of tennis
- Hand-eye coordination, simple footwork patterns
- Basic stroke techniques
- No prior experience required

Ready Group (Green Dot/Yellow Ball)

Geared toward the junior player who already has the basic stroke fundamentals and is ready to improve conditioning.

- Drills are designed to build confidence and match play skills
- 50+ hours of court time required prior to joining this class

Polished Group (Advanced Yellow Ball)

This class is designed for juniors currently playing USTA tournaments (Level 5 and above) and Varsity High School team players.

- One-on-one hitting, conditioning and game play schematics
- Admission based on coach's approval

Private Lessons

We offer private lessons to take your child's game to the next level.

Pricing and Availability:

Contact Brian Pham
at BrianLoveTennis@gmail.com

ADULT PROGRAMS

Introduction to Tennis

Learn the game of tennis in an encouraging environment that is high energy and fun.

Live Ball (Co-Ed)

Fast paced, high energy, doubles point play drill.

Private Lessons

We offer private lessons to take your game to the next level.

Socials (Tennis, fun and food!)

- Mixed doubles tennis in a friendly format followed by a delicious meal.
- Visit LaderaLife.com to view the 2019 social calendar

Racquet Services Available

We offer tennis racquet re-stringing, re-gripping, and customization services.

Pricing and Availability:

Contact Billy Casas
at LoveTennisInquiries@gmail.com

LaderaRanchTennis.com



Step Up Your Game With Ladera Ranch Tennis

LARMAC COMMITTEES

LARMAC homeowner volunteer committees play an important role in maintaining Ladera Ranch’s place as one of Orange County’s premier master-planned communities. Below, you can find out more on your committee of choice and learn how you can join.



Aesthetic Review Committee

The Aesthetic Review Committee (ARC) is a group of volunteer homeowners dedicated to consistently and fairly reviewing exterior improvements (including landscaping) or modification to ensure they adhere to the LARMAC Aesthetic Standards. This committee meets on the second and fourth Tuesday of each month. In order for your plan to be considered during a meeting it must be submitted by 5:00 p.m. the Tuesday prior to the meeting at the Avendale Clubhouse.



Covenant Committee

The Covenant Committee, made up of volunteer homeowners, acts as a review board for all Community Guidelines, Aesthetic Standards, and CC&R violations. This helps ensure that Ladera Ranch maintains its high-standard of community design, that we all know and love. Additionally, the Committee makes consistent and fair decisions in accordance with the governing documents of the Corporation, and with the Enforcement Procedures adopted by the LARMAC Board of Directors.

Meetings currently begin at 5:30 p.m., and last on average for one to two hours. Hearing meetings are currently held once a month, on the last Monday of the month, with the occasional meeting being held one week early if a holiday falls on that Monday. Meetings are held at the Avendale Clubhouse and dinner is provided for each volunteer.



Sports and Recreation Committee

LARMAC Sports and Recreation Committee provides a review process for the best use of the LARMAC Sports and Recreation Facilities in the community.

The purpose of the Committee is as follows:

- To review new Sport Organizations for approval to make requests for use permits on Ladera Ranch fields.
- To perform an annual review of Organizational approvals and provide recommendations to the LARMAC Board of Directors on continued approval.
- To provide a venue where discourse can occur between the Committee, Management and Sport Organizations.
- To provide a general review with Management of the allocation and use of sports and recreation facilities.
- To review and assess the fair and efficient utilization of LARMAC sports courts, including basketball, tennis, skateboarding, and volleyball facilities.
- To review resident feedback and provide recommendations to the LARMAC Board on changes to the Community Guidelines related to sports and recreational facility use.

LARCS COMMITTEES

Did you know that Ladera Ranch Community Services (LARCS) has resident volunteer lead committees working to support the LARCS Board of Directors and your community.

Members of the Ladera Ranch Community Services (LARCS) Board of Directors and its volunteer committees attended the annual Board and Committee Planning Meeting. These resident volunteers discussed their 2018 accomplishments and shared their 2019 goals. Here are some of their plans for the year ahead:



- Maintain support of the 1ST Light Armored Reconnaissance (LAR) Marine Battalion based at Camp Pendleton
- Maintain current local community outreach projects and explore new opportunities
- Review LARCS community partnership packet to expand potential opportunities for locally owned business to participate and in LARCS events



Members delivering toys to the 1st LAR Holiday Party:
(L-R): Steven Lefevre, Jennifer Powers, Linda Bensadoun (LARCS Staff), Rob Campbell (LARCS Board), Janet Campbell (Co-Chair), George Blair (LARCS Staff) and Armando Rutledge (LARCS Board)



- Work closer with Neighborhood Representatives and Neighborhood Activity Coordinators to spread the word on upcoming volunteer opportunities in the community
- Use technology to help recruit, register and track volunteer hours



Members (L-R): Jim Finken and Anthony Guiso



- Plant and implement new ‘pop-up’ (smaller) events such as Mother’s Day Muffins and Masterpieces, DJ and Games at the Waterpark
- Research ideas for new events that appeal to all age ranges



EPC Members on judging night for the Holiday Decorating contest



- Focus on defined, short-term projects that provide the greatest value and positive impact on the community
- Make resident’s lives better through technology
- Attend LARCS Board and Committee meetings to understand the priorities of each of the groups and how technology can help achieve goals



Members (L-R): Julien Cooper, Jason Walsh, Joya Balfour-Celik, Robert Lozano (Chair), Emre Celik, Chris McAndrew and Bob Daly (not pictured)



- Use social media to promote Teen workshops, events, community outreach opportunities, teen-led articles for Ladera teens
- Plan, implement and coordinate new teen events
- Provide quarterly workshops that are of importance to teens in Ladera



TLC members working on a community service project with the Reserve at Rancho Mission Viejo

IMPORTANT INFORMATION

Maintenance Reporting

Maintenance requests include such common area items as landscape items (trimming, weeding, broken sprinkler head) and needed repairs (pool items, burned out lights).

Maintenance requests for LARMAC are best forwarded to the Avendale Village Clubhouse at **(949) 218-0900** or **contact.larmac@laderalife.com**. Maintenance requests are forwarded to the appropriate contractor with a work order. A copy of the work order is also provided to the LARMAC staff member, as well as the verification of the completion of the work.

Maintenance requests can be forwarded 24 hours a day and will be processed that day or the next business day of received after hours or on weekends. When reporting a common area maintenance need, please make sure to provide as much detail as possible as to the location and attention required so the contractor can be sure to address your concern as efficiently as possible.

After business hours, common area emergencies (life or property threatening items only) can be handled on LARMAC’s on-call service. To report one of these emergencies, please call LARMAC’s main number at (949) 218-0900 and listen to the instructions.

Plan Submittal

Don’t forget that any exterior improvement to your home, including landscaping must be approve by LARMAC prior to installation. For details about how to submit plans and the review process, please review the LARMAC Aesthetic Standards or call (949) 218-0900. The committee meets on the first and third Tuesday of each month. The submittal deadline is 5:00 p.m. the Tuesday prior to meeting. Plans can be submitted at the Avendale Village Clubhouse for your convenience.

Parkways and Street Trees

The parkways are those strips of grass with trees between the sidewalk and the street. The neighborhood builders installed these parkways and irrigation to the individual home. Each homeowner maintains the parkway in front of their home, including the trees (the exception to this is condominiums or these areas where the frontyards are maintained by LARMAC) LARMAC will trim the parkway trees, but the homeowner is required to water them, fertilize them and keep them healthy. The maintenance of the parkway is assumed by the homeowner upon close of escrow.

IMPORTANT PHONE NUMBERS



Ladera Ranch Community Services
Oak Knoll Village Clubhouse
28192 O'Neill Drive
Ladera Ranch, CA 92694
(949) 388-8300
contact.larcs@laderalife.com



Ladera Ranch Maintenance Corporation
Avendale Village Clubhouse
1 Daisy Street
Ladera Ranch, CA 92694
(949) 218-0900
contact.larmac@laderalife.com

Ladera Ranch Community Phone Numbers

All Emergencies	911
Animal Control	(714) 935-6848
California Highway Patrol (CHP) Non-Emergency	(949) 784-6700
Cox Communications	(855) 512-8876
CVS Pharmacy (Antonio and Crown Valley)	(949) 347-6751
Dedicated Transportation Services (Towing)	(949) 472-4383
Fire Department (Ladera Ranch Station 58)	(714) 573-6000
FirstService Residential	(949) 448-6000
Ladera Ranch Security (G4S Security)	(949) 351-9253
LARMAC (Reservations and HOA)	(949) 218-0900
Muddline	(949) 582-2414
OC Sheriff (Non-Emergency)	(949) 770-6011
OC Crime Stoppers	(855) 847-6227
Poison Control Hotline	(800) 222-1222
San Diego Gas & Electric (Emergency)	(800) 411-7343
Santa Margarita Water District	(949) 459-6420
Santa Margarita Water District (After Hours)	(949) 361-6294
SoCal Gas Company (Emergency)	(800) 427-2200
Waste Management	(949) 345-1546
We Tip (Anonymous Crime Hotline)	(800) 782-7463



G4S Security patrols LARMAC property. You may also call them to report a violation of association rules (parking, facility or property use, maintenance issues).

For personal property issues, please call the OC Sheriff at:

Emergencies: 911
Non-emergency: (949) 770-6011

FREQUENTLY ASKED QUESTIONS (FAQ)

Q: Why do I need a Facility Access card?

A: Your Ladera Ranch facility access card is your ticket to all the amenities Ladera Ranch has to offer. You will need your card to get into the pools and clubhouses. Come down to the Avendale Village Clubhouse to get your access card Monday - Friday 9:00a.m. - 6:00 p.m. or Saturday 9:00 a.m. - 5:00 p.m. Don't forget to bring your grant deed, escrow closing documents or lease agreement with you and a photo ID.

Should you have any questions, please feel free to call the LARMAC staff at the Avendale Village Clubhouse at (949) 218-0900. If you move within Ladera Ranch, the process must be repeated.

Q: Is internet included as part of my mothly homeowners association assessment?

A: Yes, LARMAC has a bulk internet agreement with Cox Communications which includes internet to all homes in Ladera Ranch at exceptionally low rates for Internet Ultimate. With this service being paid through your assessments, you shouldn't be receiving an internet service bill from Cox unless you have an upgraded plan or unless you lease a modem from Cox.

A modem is not included in the internet service. A DOCSIS 3 modem is required to receive optimal speeds for your internet service. You have the option of leasing a modem from Cox, purchasing a modem from Cox (via the Cox store) or purchasing from a 3rd party of your choice. If you do choose to purchase a modem from a 3rd party, click [here](#) for a list of recommended modems.

Call a Cox representative today at (855) 512-8876 to start new internet service or enquire about your account. Be sure to advise the representative that you live in Ladera Ranch, which has a specially discounted rate, and is included as part of your homeowners assessments fee. Please contact Amy Faulds at amy.faulds@fsresidential.com for any additional questions or concerns.

Q: Can I reserve a clubhouse or facility?

A: Yes, as a resident of Ladera Ranch, you may reserve a clubhouse or picnic area for a party or gathering. Clubhouses may not be used for commercial purposes or personal profit, which includes seminars. Facility reservations can be made online at LaderaLife.com. A clubhouse can be reserved up to 6 months in advance. For login information and/or help with making reservations, please contact the LARMAC office at (949) 218-0900.

Q: What are CC&R's and how do they impact me?

A: LARMAC's Covenants, Conditions and Restrictions (CC&R's) were created by the developer prior to the development of Ladera Ranch to provide a governance structure and statement of the objectives for the community. The CC&R's outline the standards and procedures for the development, administration, and operation of the community. The CC&R's cannot be changed without a specific vote of the membership.

Q: Why Must There Be A Board of Directors (LARMAC)?

A: The LARMAC Board of Directors is elected to serve as its governing body in accordance with the community's Bylaws and CC&R's. The directors are elected annually at a general meeting of all property owners. They have a fiduciary responsibility to enforce all community guidelines according to the association's legal charter, oversee that monies are properly budgeted, collected and spent, and set any new regulations when needed. Usually, they create several committees to assist in community decision-making (e.g., Aesthetic Review and Covenant Committees). Homeowners are encouraged to participate.

Q: When Does The LARMAC Board Hold Its Meetings?

A: The Board meets monthly, which includes executive session meetings (closed meetings) to discuss 3rd party contracts, legal matters, personnel related matters, collection matters and enforcement related matters. Open session meetings, which are open to all homeowners, are typically held every other month. See the LARMAC Board < Directors section of the website to view the meeting schedule.

Q: What do my monthly HOA assessments pay for?

A: The monthly homeowners association assessment paid to LARMAC is for maintenance, administrative and operational expenses for the community. Only legal homeowners are assessed; renting tenants are not billed.

FAQS CONTINUED

Q: Who do I contact regarding questions with my association's assessment bill?

A: Call FirstService Residential's customer care center at (949) 428-5588.

Q: Who is responsible for the tree that's between the sidewalk and the street in front of my house?

A: The street tree (aka parkway tree) in front of the home is owned by the homeowner. LARMAC trims the tree for road and sidewalk clearance and may perform root pruning in the street tree area when sidewalk repairs are being made. The homeowner is responsible for all other aspects of the tree, including feeding, maintaining, support post removal, and irrigating the tree. The homeowner is also responsible for replacement of the tree if it dies or is removed.

Q: I would like to replace my parkway tree – do I need approval?

A: Yes, written authorization is required from LARMAC prior to the removal or replacement of a homeowner street tree. Please contact the Avendale Clubhouse at (949) 218-0900 for assistance.

Q: What's the approval process for making exterior changes to my property?

A: Submit plans for proposed changes to the LARMAC office at the Avendale Clubhouse at 1 Daisy Street in Ladera Ranch.

Q: Do I have to seek approval before making changes to my home or yard?

A: Yes. If you are planning to make any exterior changes to your property, prior approval by LARMAC's Aesthetics Review Committee (ARC) is required. There is a plan submittal packet found [here](#) that contains the HOA forms which will need to accompany your plans. Please refer to the LARMAC Aesthetic Standards (found [here](#)) before submitting plans to ensure your submittal is complete. Making changes without getting approval first constitutes an HOA violation.

Q: How am I notified of my architectural/landscape plan submittal?

A: Communication will be mailed to the homeowner within 10 days following the scheduled Aesthetic Review Committee meeting. You can also contact the Avendale Village Clubhouse at (949) 218-0900 the day following the ARC Review for a status update.

Q: Is my street public or private?

A: Most of the streets in the community are owned and maintained by the County of Orange. However, certain neighborhood streets are owned and maintained by LARMAC. Please contact the Avendale Clubhouse for more information.

Q: What can be done with the various portable basketball backboards on my street?

A: LARMAC can address if it's being stored on a private street. Please contact the Avendale Clubhouse at (949) 218-0900 for assistance. If the basketball hoop is being stored on a County of Orange owned and maintained street, a request must go to the county. The county can be reached at www.ocpublicworks.com/comments or (714) 667-8800.

Q: Who do I call with questions about my homeowner account?

A: Please call the First Service Residential Customer Care Center at (800) 428-5588 for all questions regarding your homeowner account.

Q: I noticed a street light is out on my street, will LARMAC fix it?

A: The street lights are actually owned and maintained by SDG&E and can be reported by calling (800) 411-7343 or online at: sdge.com/node/757. Please note: the representative will ask for the pole tag number and/or location. The tag is located on the lower portion of the pole.

Q: The common area near my home looks like it's in need of some attention, where can I report my concerns?

A: You can call the Avendale Clubhouse at (949) 218-0900 and a representative will place a work order for the area to be serviced.



Ladera Ranch Community Services
Oak Knoll Village Clubhouse
28192 O'Neill Drive
Ladera Ranch, CA 92694
949.388.8300
contact.larcs@laderalife.com



Ladera Ranch Maintenance Corporation
Avaldale Village Clubhouse
1 Daisy Street
Ladera Ranch, CA 92694
949.218.0900
contact.larmac@laderalife.com

